

Overview of the Results of ERUUF's 2023 Pulse Survey

The Pulse Survey is conducted annually by the Board of Trustees' Committee on the Evaluation of Ministry to get input from members and friends about how we're doing as a congregation. The 2023 Pulse Survey went live March 9 and closed March 31, and we received 217 responses (three more than in 2021). This year's survey covered the *third* year of the pandemic and asked respondents about their experience with ERUUF over calendar year 2022. A big thanks to all of you who took the time to complete it!

The good news is of the 217 respondents who completed the survey, **85% agree that ERUUF is doing well**. Participants' comments about this include:

- "I like the direction ERUUF is going in. The mix of community, spiritual growth, and social justice is wonderful."
- "We are new members, and I have just been so impressed by ERUUF. I've talked about this community non-stop with friends and family, and some of them have even started attending. The community is so welcoming."
- "ERUUF is doing an excellent job. I would be having a much more difficult time in my life if I was not a part of ERUUF."
- "ERUUF is an incredible place, and there are so many ways to get involved. People are excited about the community that we've built."
- "The new ministerial team has injected new energy and visions into what ERUUF is doing -- and can do in the future."

A majority of respondents felt very positive about specific elements of ERUUF and noted them as strengths (weighing in at 75% or higher). Specific things which improved substantially from the 2021 survey were:

- o A sense of connection to the ERUUF community
- o Sunday morning worship and the ministry team
- o Ease of involvement in the Fellowship; and
- o ERUUF being a radically welcoming congregation

The second major theme was the functioning of programs and activities. Specifics here included:

- o The strengthening of religious education for children and youth
- o A robust music program
- o Environmental justice and a greening campus
- o Multiple dimensions to ERUUF's racial equity and inclusion work; as a result of it, respondents said:
 1. Because of ERUUF, they were better able to interact effectively with very different people
 2. ERUUF contributed to the creation of a more racially equitable community; and
 3. ERUUF increased their commitment to racial equity and inclusion

With strengths come opportunities, and we learned that we have a few before us. A couple of them aren't new, and the efforts required to tweak them will need to be from *all* of us. A collective lift is required. It won't be a heavy lift if we all do our part.

The first is to increase multigenerational activities -- and that work has already begun with a few multigenerational Sunday services, which have been welcome additions. The other two opportunities are to continue to help members to grow and to continue to help members feel cared for. Respondents expressed a desire for more emphasis in both these areas. The latter two could well be a residual effect of the pandemic, so they are not in the least surprising.

See the accompanying [PowerPoint presentation](#) for further details on results of the 2023 Pulse Survey.

Submitted by Trisha Lester, Chair

Committee on the Evaluation of Ministry

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